

EVERYTHING BUT THE MIME, INC.
PRIVACY POLICY

We at Everything But The Mime, Inc. (“EBTM” “we,” “us,” or “our”) created this privacy policy (“Privacy Policy”), effective as of August 29, 2024, because we know that you care about how information you provide to us is collected, used, and shared. This Privacy Policy relates to the information collection and use practices of EBTM in connection with our online services (the “Services”), which are made available to you through our website located at <https://everythingbutthemime.com> (the “Site”).

While our site is not intended for use by children, we are committed to complying with the Children’s Online Privacy Protection Act of 1998 (“COPPA”). We recommend that parents discuss with their children restrictions regarding the online release of Personal Information (as defined below) to anyone they don’t know.

If you are from the European Economic Area (“EEA”), our processing of your personal data will comply with the Regulations (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, known as the General Data Protection Regulation (“GDPR”).

By visiting our Site and/or using our Services, or by permitting your child to use our Services, you are agreeing to the terms of this Privacy Policy and the accompanying Terms of Use. Capitalized terms not defined in this Privacy Policy shall have the meaning set forth in our Terms of Use.

Information We Collect

Personal Information

We do not collect any personal information from you unless you voluntarily provide it to us. When you sign up to become a user of the Site (a “User”), you will be asked to provide us with certain personal information, such as your first name, last name, and email address. In this Privacy Policy, we refer to this information as “Personal Information.” We do not permit access to our Services by children under the age of 18, and we do not collect any Personal Information from Users under the age of 18. If you are a User under the age of 18, please do not send any Personal Information to us or use our Services. If we learn we have collected Personal Information from a User under the age of 18, or if we learn a User under the age of 18 has provided us Personal Information, we will delete that information as quickly as possible. If you believe that a User under the age of 18 may have provided us Personal Information in violation of this Privacy Policy, please contact us at carol@everythingbutthemime.com.

Usage Information

Like most websites, we use automatic data collection technology when you visit the Site to record information that identifies your computer, to track your use of our Site, and to collect certain basic information about you and your surfing habits. This information includes information about your operating system, your IP addresses, browser type and language, referring and exit pages and URLs, keywords, date and time, amount of time spent on particular pages, what sections of a

website you visit, and similar information concerning your use of the Site and the Services (the “Usage Information”).

We collect this Usage Information by using cookies and pixel tags (also called web beacons or clear gifs). Cookies are small packets of data that a website stores on your computer’s hard drive so that your computer will “remember” information about your visit. Clear gifs are tiny graphics with a unique identifier, similar in function to cookies, and are used to track the online movements of website users. You can reject cookies by following the directions provided in your Internet provider’s “help” file or clicking “don’t allow” on our pop-up cookie notice. If you reject cookies, you may still visit the Site, but may not be able to use some areas of the Site and/or the Services.

If you’ve provided us with Personal Information, we may associate that information with the information that is collected automatically. Automatic data collection may be performed on our behalf by our services providers.

How We Use Your Information

We may use your Personal Information and Usage Information in a manner that is consistent with this Privacy Policy and the context of our relationship with you. We will use your Personal Information and Usage Information collected through the Site for the following purposes:

- To identify you when you sign in to your account;
- To respond to your requests and to provide you with the Services;
- To process payments for purchases through the Site;
- To respond to your inquiries and contact you about changes to the Site and/or the Services;
- To send you notices (for example, in the form of emails, mailings, and the like) regarding products or services you are receiving, and for billing and collection purposes;
- To send you information we think you may find useful or that you have requested from us;
- To enhance and improve the Site or the Service, such as through personalized features and content;
- To analyze the use of the Site and the Service and the people visiting to improve our content and Site and the Service;
- To investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of our policies, or as otherwise required by law;
- For any other purposes disclosed at the time the information is collected or to which you consent; and
- As otherwise specifically described in this Privacy Policy.

Disclosure of Personal Information to Third Parties

We do not disclose your Personal Information to third parties for their direct marketing purposes. We, like many businesses, sometimes hire other companies to perform certain business-related functions. Examples include mailing information, maintaining databases, hosting services, and processing payments. When we employ another company to perform a function of this nature, we provide them with the information that they need to perform their specific function, which may include Personal Information.

If you choose to purchase any products or services from us, you will be required to provide us with your payment information, including, without limitation, bank account numbers, credit card or debit card numbers, account details, ACH information, and similar data (collectively, “Payment Information”). We will use your Payment Information to process your authorized payments for our Services. We will share your Payment Information with a third-party service provider as necessary to process your payment. The third-party service provider stores your Payment Information; we do not store this information. Storage by the third-party service provider of your Payment Information is subject to the privacy policies and practices of the third-party service provider and is not subject to the terms of this Privacy Policy. By providing your Payment Information, you acknowledge and agree to use of such information by the third-party service provider for purposes of processing your payment to us.

If EBTM or all or substantially all of our assets are acquired, either by merger, acquisition, bankruptcy, or other sale of all or a portion of our assets or the business, we reserve the right, as part of this type of transaction or event, to transfer or assign your information and other information we have collected from users of the Services to third parties. Other than to the extent ordered by a bankruptcy or other court, the use and disclosure of all transferred user information will be subject to this Privacy Policy. However, any information you submit or that is collected after this type of transfer may be subject to a new privacy policy adopted by the successor entity or acquirer, as applicable.

We may disclose your Personal Information and Usage Information to government authorities and to other third parties when compelled to do so by government authorities, at our discretion, or otherwise as required by law, including but not limited to in response to court orders and subpoenas. We may also disclose your Personal Information and Usage Information when we have reason to believe that someone is or may be causing injury to or interference with our rights or property, other users of this Site, or anyone else that could be harmed by such activities.

Response To Legal Requests Or To Prevent Harm

We may access, preserve, and share your information in response to a legal request, including, but not limited to, a search warrant, court order, or subpoena, if we have a good faith belief that the law requires us to do so. This may include responding to legal requests from jurisdictions outside of the United States where we have a good faith belief that the response is required by law in that jurisdiction, affects users in that jurisdiction, and is consistent with internationally recognized standards. We may also access, preserve, and share information when we have a good faith belief it is necessary to: detect, prevent, and address fraud and other illegal activity; protect ourselves, you, and others, including as part of investigations; or prevent death or imminent bodily harm. We may provide information to third-party partners about the reliability of your account to prevent fraud and abuse on and off of our Site and/or Services. Information we receive about you may be accessed, processed, and retained for an extended period of time when it is the subject of a legal request or obligation, governmental investigation, or investigations concerning possible violations of our terms or policies, or otherwise to prevent harm. We also may retain information from accounts disabled for violations of our terms for at least one (1) year to prevent repeat abuse or other violations of our terms.

How We Protect Your Information

We take commercially reasonable steps to protect Personal Information from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. Please understand, however, that no security system is impenetrable. We cannot guarantee the security of our databases, nor can we guarantee that the information you supply will not be intercepted while being transmitted to and from us over the Internet. In particular, email sent to or from us may not be secure, and you should therefore take special care in deciding what information you send to us via email.

European Privacy Rights

We recognize and will comply with certain data protection laws in accordance with the European Union's General Data Protection Regulation ("GDPR"). Users who are located in the EU have the following rights, including:

- **Right of Access.** You have the right to request from EBTM, a "data controller" as defined under the GDPR, the Personal Information we gather about you including information about the sharing, storage, security, and processing of that information. You further have the right to transmit this information to another third party.
- **Right of Correction.** You may have the right to access, update, and correct inaccuracies in certain of your personal data in our custody and control, subject to certain limitations as provided by law. You may request to access, update and correct inaccuracies in personal data we have in our custody or control by writing to us at carol@everythingbutthemime.com. We may request certain personal information for the purposes of verifying your identity in order to request certain information records.
- **Right of Erasure.** You have the right to request that your personal information be erased from our possession (subject to certain limitations under the applicable law). If we are required to comply with your request, upon deletion of your information you may be prevented from using our services on the website.
- **Right to Object and Complain.** Subject to limitations as provided in the GDPR, you have the right to object to how and why your Personal Information is used and processed. You further have the right to complain to the appropriate supervisory appropriate about our handling of your personal information.
- **Right to Restrict Processing.** Subject to limitations as provided in the GDPR, you have the right to request restriction of how and why your Personal Information is used and processed.

If you have questions about exercising these rights or need assistance, please contact us at carol@everythingbutthemime.com.

Accessing and Modifying Account Information

You may update the information that is stored in your user account by visiting <https://everythingbutthemime.com> or by emailing us at carol@everythingbutthemime.com.

Your Choices

If you wish to stop receiving promotional emails, you may do so by emailing carol@everythingbutthemime.com. You may also choose to unsubscribe from our emails by following the instructions in the bottom of the email.

Links

The Site may contain content, services, advertising, and other materials that link to websites operated by third parties. We have no control over those other sites, and this Privacy Policy does not apply to them. Please refer to the privacy policies of those sites for more information on how the operators of those sites collect and use your Personal Information.

Important Notice to Users Outside the U.S.

The Site and the Services are operated in the United States. If you are located outside of the United States, please be aware that any information you provide to us will be transferred to the United States. By providing us with any information through the Site or the Services, you consent to this transfer and accept the terms of this Privacy Policy.

Changes to This Privacy Policy

This Privacy Policy is effective as of the date stated at the top of this Privacy Policy. We may change this Privacy Policy from time to time and will post any changes on the Site as soon as they go into effect. By accessing the Site or using the Services after we make any such changes to this Privacy Policy, you are deemed to have accepted such changes. Please refer back to this Privacy Policy on a regular basis.

How to Contact Us

If you have questions about this Privacy Policy, please email us at carol@everythingbutthemime.com with "PRIVACY POLICY" in the subject line or mail us at the following address: 2914 Trentwood Blvd., Orlando, Florida 32812.